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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Richard MartinezPhone: 2008 JUN 27 P 12:54Fax:Priority: Respond Within Five Days

AZ CORP COMMISSION

DOCKET CONTROL

Opinion No. 2008 69632Date: 6/27/2008Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

JUN 27 2008

Complaint By: First: Robert & NellLast: DawsonAccount Name: Robert & Nell DawsonHome: (000) 000-0000

DOCKETED BY

MN

Street:Work:City: Chino ValleyCBR:State: AZ Zip:is: E-MailUtility Company: Appaloosa Water CompanyDivision: WaterContact Name:Contact Phone:Nature of Complaint:

Received the following email:

In the June 18, 2008, edition of the Chino Valley Review there was a Legal Notice to the customers of the Appaloosa Water Company. The Legal Notice stated that the Appaloosa Water Company is applying for an adjustment in rates amounting to a total revenue increase of 100%. We understand that the Appaloosa Water Company is required to lower the arsenic content in its water; however, a 100% increase is unreasonable. The water company services approximately 200-300 residences; there are a few residences that have their own wells and these property owners are in the process of switching their water lines to their wells. Please note, several of the property owners using the services of the Appaloosa Water Company are owned by retirees and are on fixed incomes.

The owner of the Appaloosa Water Company is unconcerned of the residents situation and has applied for an adjustment in rates without notifying the property owners. Mr. Cordova, the owner of the Appaloosa Water Company, has over 100 acres of land where he built his home, a nursery, and a banquet hall, which is beautifully landscaped with a man-made lake. Does Mr. Cordova intend to charge himself for his water usage at the higher rate, or will the Appaloosa Meadows property owners be paying to subsidize his home and businesses?

In order to give the Appaloosa Meadows I and II residents an opportunity to hear what Mr. Cordova is planning and have the opportunity to voice their opinions, we request a Public Hearing to be held in Chino Valley. If a Public Hearing in Chino Valley is not feasible, please grant an extension to the 15-day notification so that our neighbors can be made aware of the proposed increase.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Thank you,

Robert and Nell Dawson

END OF COMPLAINT

Utilities' Response:

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End of Response

Investigator's Comments and Disposition:

Docket No. is W-03443A-08-0313 filed 6/27/2008 for the proposed rate increase.

I emailed customer the following response:

Dear Robert & Nell Dawson :

This is to acknowledge your email received expressing your opinion against the proposed rate increase amount in Docket No. W-03443A-08-0313. Your letter has been docketed and made a permanent record in the Company's application and will be brought to the attention of the Commissioners. Your comments will also be considered by the Commissioners before rendering a decision on the Company's application.

The Arizona Corporation Commission appreciates the time you have taken to express your opinion in this matter. Please contact me at the Commission's Tucson office at _____ or at my direct line _____ if I can be of additional assistance.

Sincerely,

Richard Martinez
Public Utilities Consumer Analyst II
Utilities Division-Tucson Office

6/27/08

I emailed this to Carmen Madrid in our Phoenix office to have this docketed. CLOSED.

End of Comments

Date Completed: 6/27/2008

Opinion No. 2008 - 69632
